



Performance FAQ

Glass House Dance

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Do I need to sign my dancer up to participate in either of the optional performances? YES! Because both performances are optional, additional sign up is required! Semi-annual performance “The Informal Student Showcase” sign-up will be accepted every Sep-Oct, with the performance occurring every December! Annual Performance “The Glass House Ball” sign-up will be accepted every Jan-Feb, with the performance occurring every June!

During each sign-up period you will need to submit the associated sign-up form, either in studio or electronically. Sign up forms for each will be available in studio hard copy or electronically, as downloadable pdf in your parent portal, under shared files!

What if my dancer is opting out of participating in one of the performances? Is there still even a purpose for being in class? Of course, there is! We take strict protocol in ensuring that dancers feel welcomed, encouraged & supported within class, despite their decision to participate in an upcoming performance or not. Class is still class first & foremost year-round and only the last 15-20 mins of each class will be spent on preparing a routine Oct-Nov (for The Informal Student Showcase) & March-June (for The Glass House Ball). Dancers who are NOT participating in an upcoming performance will still learn the class routine, be given a spot in formation and be treated just as if they were performing. Simply enough the choreographic choices and set formations will be created in a way that supports their absence come performance day!

I have two dancers that want to perform, is there is a sibling discount offered? There are no sibling discounts offered for The Informal Student Showcase participation! For the Glass House Ball, we do not offer a sibling discount for families with 2 dancers enrolled, however we do offer a sibling discount for families with at least 3 dancers enrolled. If this applies to you, please inquire within.

My dancer is still undecided about performing and the deadline is approaching. What should I do? This is tough decision, that only you can make. But please keep in mind that if they decide after the deadline that they do indeed want to perform, accommodation may not be feasible.

What if we miss the sign-up deadline? Is it too late to sign up? Maybe. We always work very hard to accommodate all late performance sign ups however, it is not guaranteed. Sign-up deadlines are in place so that all logistics regarding any upcoming performance can be situated and organized. This may or may not include costume ordering, t-shirt ordering/printing & venue payment, amongst so much more. If accommodation can be made, a late sign-up fee will accompany the participation fee.

We need to drop out of a performance that we've signed up for & paid for. Can we be refunded? Unfortunately, No. While you can retract your commitment from a performance at any time, all fees paid regarding your dancer's participation is non-refundable & non-transferable. This is because your dancers' participation was accounted for during the planning and organization process. Further, it takes logistical adjustment not only administratively but in class, by your dancer's classmates and class instructor.

While we recognize that life happens & some things are just simply unavoidable, please keep in mind that retraction from any given performance after your dancer's sign-up & commitment, not only affects your dancer but the other dancers in their class. In such circumstance, management should be informed ASAP so that the appropriate actions can be taken to ensure minimal effect on all other parties involved.

We've signed up!!! Where can I find dress rehearsal schedules, show orders & performance information? Your parent portal, under shared files is your go to, for accessing all important documents & information regarding any one specific performance you've committed to. In addition, information pertaining to each performance will always be emailed out as it becomes available! If you're missing correspondence, chances are we've ended up in your junk box! Visiting your parent portal is a sure way to make sure you haven't missed anything! We work hard to keep you informed and in the loop!

Why can't I be backstage with my dancer? What if they need help changing costumes or with their makeup? Backstage is designed for performers who are waiting to, perform. If we allowed each dancer to have a parent with them, we would never be able to accommodate everyone. Further, and most importantly we cannot possibly over see who is entering and exiting the dressing tents if anyone and everyone, is coming in and going as they desire. Relax. We have everything covered. You can certainly assist us however by having your dancer arrive dressed & ready to perform.

Why can't my dancer leave when THEY are done performing? Requiring dancers to stay for the entirety of any one specific performance teaches patience, waiting their turn & supporting fellow dancers. However most importantly of all again, is safety. We cannot possibly oversee backstage logistics, if dancers are coming and going on individual need and want. Please help us to stay organized and keep everyone safe and accounted for, by NOT requesting that your dancer leave backstage, until it has been designated that they can do so.