



Existing Student FAQ

Glass House Dance

3310 E Lake Sammamish Pkwy SE, Sammamish, WA 98075

Email: info@glasshousedance.com

Phone: 425-399-2353

Web: www.glasshousedance.com

Do I need to inform the studio that my dancer will be absent? No! We only request notice of absence from Competitive or Performance Team rehearsals!

Do I need to schedule their make-up class? No! Simply enough, just show up and check in with the front desk, first. Dancers must check in at the front desk to receive a make-up stamp. Dancers will not be permitted into a make-up class without one!

When are observed holidays/studio closures? Glass House has a student body that is half Lake Washington & half Issaquah School District. We have tried our best where we can, to accommodate both districts break schedules.

10/31/19	Halloween
11/27-11/30/19	Thanksgiving
12/23-1/1/20	Winter Break
2/15-2/19/20	Mid-Winter Break
4/9-4/15/20	Spring Break
6/29-7/5/20	Summer Break I
8/28-9/2/20	Summer Break II

Will my tuition be pro-rated for observed holidays or studio closures? No! Every dancer's monthly tuition is based on the average of there being 4 weeks of class, within a single month. This means that if one month offers less than 4 weeks of class, due to a studio closure or observed holiday, tuition is still the same. However, if one month offers more than 4 weeks of class, tuition is also the same! Studio Closures/Observed Holidays have been accounted for in maintaining the 4-week monthly average! By doing things this way, we can offer classes on a month to month basis, without fluctuating tuition!

When does the dance season end? It doesn't!!! Beginning with Fall 2019 registration classes are on-going and offered year-round! This means that once enrolled, your dancer is considered enrolled until you give written notification of withdrawal to: info@glasshousedance.com

When do dance teams form? Can my dancer join? We offer both competitive & performance team opportunities! Performance Team (Kinetic) is a team designed for dancers who wish to be more involved by participating in 4-5 community performances throughout the season, but with minimal weekly class & rehearsal requirements. Kinetic Team sign-ups are accepted every June-Sep, for the following seasons team. Team commitment will begin in Oct, and conclude in June!

Competitive Team is a team designed for dancers with an intermediate-advanced skill set, who wish to be VERY involved and compete regularly throughout the dance season at local competitions. Placement Auditions occur every April, for upcoming season team! Team commitment & requirements begin in July/August and conclude in June.

My schedule has changed, can my dancer switch classes? Yes! Your dancer can switch classes at any time, without penalty, space permitting. (Participation in the semi-annual or annual performances, may affect this).

Can my dancer move up in level? Level advancement is by instructor approval/invite, only. Glass House allows for regular and consistent student evaluations, and dancers may advance levels at any time throughout the dance season! This means that when the instructor feels that your dancer is ready, you will be informed. You are also welcome to open dialogue with the class instructor and/or management at any time, for individual feedback on advancement.

What if I want to withdrawal my dancer temporarily? Can their spot be saved? Unfortunately, no. Your enrollment and monthly payment is what reserves your dancers spot in class. If your dancer withdrawals and wishes to return later they can do so, space permitting. Keep mind that all makeups expire upon student withdrawal.

Worried about losing your spot? Or your makeups? Don't forget that we have one of the most flexible class make up policies around. Taking the absences, with plans to makeup them up later (within 60 days of absence) may be your best option in not losing what you've paid for or risk losing your dancers spot in their desired class!

What if I want to permanently withdrawal my dancer? Written notification must be received via email to: info@glasshousedance.com by the 21st of the month, to avoid being charged for the following months tuition. Remember that tuition is automatically charged to the card on file on the 22nd of each month, for the following months tuition. Once tuition is charged, no refunds, transfers or account credits will be issued.